

Securitel alarm monitoring service

The 'constantly monitored' link between your alarm and your alarm monitoring service

The installation of an alarm system is a fundamental investment in protecting property, plant and possessions. But how valuable is that alarm if nobody's around to hear it – or worse, no one knows how to react when it goes off?

Telstra Securitel delivers high grade alarm monitoring ideal for critical sites, as well as a ready option for most new or existing alarm systems that rely on traditional dialler-based monitoring.

By connecting your alarms to one of the many accredited central monitoring services, you can help turn your investment into a far more effective security system.

With a monitored alarm, changes in conditions at a property can be communicated to a central monitoring station and the appropriate response made.

With the right kind of monitoring solution it is often only a matter of seconds from the alarm being activated to the central monitoring station instigating a response to intruder or burglar alarms, personal attack or duress alarms, power failures or faults, or a range of emergency situations – from fire to flooding.

Always active alarm monitoring

Securitel is a specialised alarm monitoring network that not only connects your alarm to your monitoring agency, but also regularly checks and tests the status of your alarm interface every 30 seconds. This helps to detect cuts or breaks between your connected alarms and your central monitoring station.

In the event of an actual incident, alarm messages are repeatedly transmitted across the Securitel network until acknowledged by your central monitoring station, helping to ensure the message is received.

A solution built specifically for alarm monitoring

Unlike traditional dialler based monitoring across regular telephone (PSTN), radio or mobile phone services, Securitel does not suffer from network congestion, or atmospheric and building based interference.

Easy to install

In many cases, adding Securitel will only require a qualified alarm technician to connect a Securitel Termination Unit to the alarm panel of your existing alarm system. A dedicated Telstra team provides ongoing service activation and support, in conjunction with your authorised monitoring service.



Built to Industry standards

Securitel has been designed in accordance with the Australian Standard AS2201.5 class 4 – which helps to ensure compatibility with authorised central monitoring stations in use by many leading security providers. It is recommended by many industry bodies. This standard is also internationally proven and accepted in the USA, Canada and the UK.

Cost-effective

The Securitel network is accessed via local telephone lines, making the network widely available across metropolitan areas. Yet all test and alarm messages are sent without making phone calls and hence without incurring regular call costs.

This is especially important when you consider that the Securitel network polls the alarm service every 30 seconds to ensure integrity of the service at no extra cost.

Authorised monitoring providers include the fixed monthly price of Securitel as part of their overall service, which helps provide you greater control on your overall alarm costs.

In fact over a month or a year, you may find that the fixed pricing of Securitel may be more cost effective than the variable per-call costs associated with traditional 'dialler-based' monitoring solutions.

Even medium security sites with simple dialler-based monitoring can generate two ARM/DISARM and TEST calls each and every day – which can make the fixed monthly price of Securitel a cost effective option.

Consider Your Options

As part of your back to base alarm monitoring service, your alarm system may report an event to your security monitoring company every time you arm and disarm your alarm service. With a traditional 'dialler' back to base security service, you will be charged the price of local or 1300 call each time your system makes such a report. This guide may help you calculate the total communications costs associated with the monitoring of your alarms.

Please speak with your alarm installer or alarm monitoring service provider about the communication requirements of your existing/new alarm systems.

Cost item	Telstra Securitel	PSTN dialler (Regular Telephone)	PSTN dialler with GSM backup (Regular Telephone with Mobile backup)
Open and close calls over PSTN	\$0.00	\$___	\$___
Service test calls over PSTN	\$0.00	\$___	\$___
Mobile GSM service rental	\$0.00	\$0.00	\$___
Open and close calls over Mobile GSM	\$0.00	\$0.00	\$___
Service test calls over Mobile GSM	\$0.00	\$0.00	\$___
Securitel rental charge	\$___	\$0.00	\$0.00
Monitoring charge	\$___	\$___	\$___
Total cost per month	\$___	\$___	\$___



For more information

To learn more about Telstra Securitel speak with certified installer or an authorised monitoring agency.