

GSM GPS Tracking systems

Important information

GSM

The **NEVERalone™** is a GSM device that uses the **Telstra 3G** mobile network. It is important when deploying in various applications to realize the coverage limits of the mobile network.

If the device is to be used for example as a lone worker device, and coverage of an area is known to be poor, alternative methods should be considered to assist in monitoring the safety of staff while operating in these areas.

GPS

The **NEVERalone™** uses GPS as a means of location. It is important when deploying in various applications to realize the coverage limits of the GPS satellites.

If the device is to be used for example inside a building, high rise buildings or similar areas where the device is not able to see clear sky and therefore see enough satellites to accurately find its location. In this case the previous known location will be sent but this may not be where the device currently is. It is recommended that prior to entering these locations that a **USER TEST** be activated.

Battery

The **NEVERalone™** is a battery-operated device like a mobile phone and as such needs to be charged daily to guarantee maximum battery life is available. If a low battery signal is sent, the tracker can operate another approx. 4 hours, but it is important to charge asap.

Testing

The **NEVERalone™** device should be tested regularly.

1. This will ensure the user is familiar and confident with the device's operation.
2. Tests the full operation of the device to the monitoring centre and mapping systems.